

Tyler Troy
1801 Rose Street Apartment 1
Berkeley CA 94703

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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I engaged with AT&T for my first three years in the bay area and found their customer experience to be of very poor quality. Furthermore, after a 12 month introductory period my price was increased by almost 2 times. Thankfully I discovered Sonic Internet with fees comparable to the AT&T intro offer but a cost structure that did not expire. Secondly, the customer service of Sonic is par excellence and they treat me like a valued customer, not someone to haggle with over price. If competition is stifled in this industry, why would we expect the big players Comcast, and AT&T to improve their pricing structure and customer service? Short answer, they won't. If the FCC believes in capitalism and competition, you will act on behalf of the consumers.

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